

Privacy Policy

D&G's Customer Privacy Policy covers the collection, use, and disclosure of personal information that may be collected by us anytime you interact with us, such as when you visit our website, when you purchase our products and services, or when you call our sales or customer service teams. Please take a moment to read the following to learn more about our information practices, including what type of information is gathered, how the information is used and for what purposes, and to whom we disclose the information. Your privacy is a priority at D&G, and we go to great lengths to protect it.

Why we collect personal information

We collect your personal information because it helps us deliver a superior level of customer service. It enables us to give you convenient access to our products and services and focus on products of greatest interest to you. In addition, your personal information helps us keep you posted on the latest product announcements, special offers, and events that you might like to hear about.

What information we collect and how we may use it

There are a number of situations in which your personal information may be collected and used again at a later date. For example:

Our sales team will ask you for various pieces of information such as your name, address, telephone number, and e-mail address to be able to place an order with us.

Our accounts department will need an invoice address and will check your company's credit scoring if you are setting up an account with us.

We may ask for more information when you're discussing a service issue on the phone with our customer service team.

If you request a brochure on our website or fill in an online form such as request a quote, request a visit or request a call-back the information you submit will be kept unless you tick the opt out box at the bottom of the form.

This information may be used by our marketing department to send you product updates, company news and special offers. If you do not wish to receive any such communications, please inform the person you are giving the information to over the telephone. If you would like to request that you do not receive information from us in the future, please e-mail sales@dgoi.co.uk

When we disclose your information

D&G takes your privacy very seriously. We do not sell or rent your contact information to any other company at any time.

How we protect your personal information

D&G takes precautions — including administrative, technical, and physical measures — to safeguard your personal information against loss, theft, and misuse, as well as unauthorized access, disclosure, alteration, and destruction.